



JOB INFORMATION

<i>Job Code:</i>	147012
<i>Job Title:</i>	Healthcare Security Officer
<i>FLSA Status:</i>	Non-Exempt
<i>Supervisory:</i>	Trains employees on specific skills and tasks as required.
<i>Job Family:</i>	Public Safety (Step)
<i>Job Family Group:</i>	Public Safety
<i>Management Level:</i>	7 Individual Contributor

JOB SUMMARY

Ensures that the healthcare enterprise remains a safe place. Maintains safe and secure environment for medical staff/employees, patients, and visitors by patrolling the premises and monitoring people. Observes and reports activities and incidents at an assigned site. Preserves order and acts to enforce regulations when assistance is requested by medical staff/employees. Responds rapidly to security emergencies within the hospital or other healthcare settings. While not authorized to carry firearms, may use security defensive equipment (e.g., batons, pepper foam/gel, handcuffs) when necessary, according to training and/or standard procedures. Requires the full understanding and active participation in fulfilling the Mission of USC Department of Public Safety and Keck Medical Center of USC. Demonstrates behavior consistent with the Core Values of the Keck Medical Center.

JOB QUALIFICATIONS:

Education

<i>Req</i>	<i>Pref</i>	<i>Degree</i>	<i>Field of Study</i>
X		High school or equivalent	
	X	Related undergraduate study	

Additional Education

Check here if experience may substitute for some of the above education.

Combined experience/education as substitute for minimum education

Work Experience

<i>Req</i>	<i>Pref</i>	<i>Work Experience</i>	<i>Experience Level</i>
X		1 year	

Additional Work Experience

Check here if education may substitute for some of the above work experience.

Combined experience/education as substitute for minimum work experience

Knowledge, Skills and Abilities

<i>Req</i>	<i>Pref</i>	<i>Functional Skills</i>
X		Physical ability to handle various intervention incidents, including patient restraints and violent subjects.

Knowledge, Skills and Abilities

Req	Pref	Functional Skills
X		Understanding of OSHA, CAL-OSHA, HIPPA, Joint Commission (TJC), Center of Medicare and Medicaid Services (CMS), the California Department of Public Health (CDPH) and/or hospital emergency codes.
X		Ability to exercise emotional control, judgment, and objectivity.
X		Demonstrated experience in monitoring surveillance system and writing reports.

Licenses

Req	Pref	License(s)
X		Valid California driver's license

Certifications

Req	Pref	Select Certifications	Enter Additional Certifications
X		Nonviolent Crisis Intervention (CPI)	
X			Possess and maintains current certification in a California Guard Card.
X			CPR training

Other Job Factors

• Must be eligible for bonding.
• Vision in each eye correctable to at least 20/25.
• Must successfully complete a written/oral exam, in-depth background investigation, drug and medical evaluation.
• Applicants may have to complete a physical abilities qualifier to be considered for position.
• Must be able to report for work in case of emergencies.
• Must be able to work varied days and shifts: 8 or 10 hours per day, 40 hours per week.
• Operates motor vehicles and/or electric cars.

JOB ACCOUNTABILITIES

	% Time	Essential	Marginal	N/A
Performs assigned patrol duties and prescribed security checks. Inspects buildings, grounds, and access points to prevent loss and damage of assets due to theft, assault, fire, and other safety issues. Observes and reports suspicious activities and/or persons, and security and/or safety hazards.				
Preserves order, handles violent incidents, and may act to enforce regulations with hands-on/de-escalation techniques and/or a security defensive equipment to manage aggressive behavior and subdue disturbances involving medical staff/employees, patients, or visitors.				
Provides assistance and support to physically intervene against patients, visitors, and/or trespassers, as well as individuals threatening self-harm. Informs visitors of policy and procedures. Implements department procedures governing apprehensions, interrogations, and disposition of cases.				
Confirms identification of expired patients within Pathology (hospitals' morgue).				
Ensures operation and ongoing maintenance of equipment and conducts preventative measures according to standard procedures or as directed. Secures buildings and rooms, monitors surveillance systems, tests fire/security, and other alarms. Reports maintenance issues that may compromise people's safety or the integrity of the facility. Monitors surveillance systems and alarms, accepts calls for service, maintains lost and found, and screens contractors inside the Keck Security Office.				
Provides rapid response to service calls and emergency situations (e.g., fire, bomb threats, hazardous materials).				
In the event of accidents, incidents, or emergencies, protects scene and evidence for security investigations. Completes reports and logs by interviewing witnesses and recording observations, information, and occurrences.				

JOB ACCOUNTABILITIES

	<i>% Time</i>	<i>Essential</i>	<i>Marginal</i>	<i>N/A</i>
Implements and enforces OSHA, CAL-OSHA, HIPAA, Joint Commission (TJC), Center of Medicare and Medicaid Services (CMS), the California Department of Public Health (CDPH) and/or hospital emergency codes to ensure the security, safety, and well-being of medical staff/employees, patients, visitors, and the premises. Maintains adherence to the university medical enterprise's policy and procedures relating to safety, health, and fire prevention.				
Assists with parking control and vehicle/pedestrian security. Directs traffic and gives directions, and escorts patients, as needed.				

Other Requirements

<i>Essential:</i>	<i>Emergency Response/Recovery</i>	<i>Essential:</i>	<i>Mandated Reporter</i>
	In the event of an emergency, the employee holding this position is required to "report to duty" in accordance with the university's Emergency Operations Plan and/or the employee's department's emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or her professional capacity has knowledge of, or reasonably suspects a person who is under the age of 18 years, elderly, or a dependent adult has been the victim of abuse or neglect must report the suspected incident. The reporter must contact a designated agency immediately or as soon as practically possible by telephone or in writing within 36 hours. By virtue of the associated job duties, this position qualifies as a mandated reporter as required by state law and USC's policy at: https://policy.usc.edu/mandated-reporters/
<i>Campus Security Authority (CSA)</i>			<i>Essential:</i>
By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC's policy at: https://dps.usc.edu/alerts/clery/			Yes

ACKNOWLEDGMENTS

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

Print Employee Name

Signature

Date

Print Manager Name

Signature

Date

This job description describes the general nature and level of work required by the position. It is not intended to be an all-inclusive list of qualifications, skills, duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.