



USC University of
Southern California

Office Assistant III Job Description

JOB INFORMATION

Job Code:	111119
Job Title:	Office Assistant III
FLSA Status:	Non-Exempt
Supervisory:	
Job Family:	Clerical Support
Job Family Group:	Administrative Support
Management Level:	7 Individual Contributor

JOB SUMMARY

Oversees and provides work leadership for other clerical employees within work unit. Performs a variety of moderate to complex clerical tasks. Works under general supervision.

JOB QUALIFICATIONS:

Education

Req	Pref	Degree	Field of Study
X		Specialized/technical training	
	X	Associate's degree	

Additional Education

Check here if experience may substitute for some of the above education.

Combined experience/education as substitute for minimum education

Work Experience

Req	Pref	Work Experience	Experience Level
X		2 years	
	X	3 years	

Additional Work Experience

Check here if education may substitute for some of the above work experience.

Combined experience/education as substitute for minimum work experience

Knowledge, Skills and Abilities

Req	Pref	Functional Skills
X		General office experience with some supervisory responsibility
	X	General office experience in a university setting with some supervisory experience

Other Job Factors

JOB ACCOUNTABILITIES

	<i>% Time</i>	<i>Essential</i>	<i>Marginal</i>	<i>N/A</i>
Leads unit's clerical employees and student workers, as assigned. Provides leadership and work guidance, schedules, assigns and prioritizes workloads. Sets appropriate deadlines. Monitors employee performance on daily basis. Ensures timely completion of unit's work.				
Performs a variety of moderate to complex clerical functions, as assigned, which may include: researching data, proofreading, editing, preparing and processing correspondence, reports, course syllabi and/or other documents, establishing and maintaining unit files, word processing, entry and retrieval of electronic data, processing printed documents, calculating, verifying and posting financial information, preparing and issuing bills, statements, receipts, checks and other documents, scheduling appointments, maintaining calendar(s), receiving visitors, answering telephones and providing information or referring calls, as appropriate, taking and conveying messages, establishing and maintaining logs and other records, processing incoming and outgoing mail and packages, sending and distributing fax messages, monitoring inventory and ordering unit supplies, or other duties of comparable complexity.				
Provides repair and maintenance services for a variety of office machines and leads and trains other employees in operation and maintenance of these machines which may include: typewriter, computer and printer, calculator, photocopier, fax machine, telephone, switchboard, postage meter, scales, etc. Reports more serious malfunctions and/or arranges for maintenance and repair by authorized service representatives.				
Meets with appropriate administrative staff to determine clerical needs of work unit and to establish reasonable time schedules for completion of work.				
Compiles and submits timesheets, as required.				
Resolves routine problems in work area.				
Provides backup support and relief coverage within unit, as needed.				
Performs other related duties as assigned or requested. The university reserves the right to add or change duties at any time.				

Other Requirements

<i>Essential:</i>	<i>Emergency Response/Recovery</i>	<i>Essential:</i>	<i>Mandated Reporter</i>
	In the event of an emergency, the employee holding this position is required to "report to duty" in accordance with the university's Emergency Operations Plan and/or the employee's department's emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or her professional capacity has knowledge of, or reasonably suspects a person who is under the age of 18 years, elderly, or a dependent adult has been the victim of abuse or neglect must report the suspected incident. The reporter must contact a designated agency immediately or as soon as practically possible by telephone or in writing within 36 hours. By virtue of the associated job duties, this position qualifies as a mandated reporter as required by state law and USC's policy at: https://policy.usc.edu/mandated-reporters/
<i>Campus Security Authority (CSA)</i>			<i>Essential:</i>
By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC's policy at: https://dps.usc.edu/alerts/clery/			No

ACKNOWLEDGMENTS

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

Print Employee Name

Signature

Date

Print Manager Name

Signature

Date

This job description describes the general nature and level of work required by the position. It is not intended to be an all-inclusive list of qualifications, skills, duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.