



USC University of
Southern California

IT Business Analyst, Senior Job Description

JOB INFORMATION

Job Code:	165255
Job Title:	IT Business Analyst, Senior
FLSA Status:	Non-Exempt
Supervisory:	May oversee student and/or temporary workers.
Job Family:	IT Business Analysis
Job Family Group:	Information Technology
Management Level:	7 Individual Contributor

JOB SUMMARY

Identifies and documents IT design specifications based on analysis/assessment of user needs. Generates need-gap analyses. Performs work of moderate complexity, handling most activities individually or under general supervision of senior project management. Serves as a member of a software development or business process reorganization team.

JOB QUALIFICATIONS:

Education

Req	Pref	Degree	Field of Study
X		Bachelor's degree	
	X	Bachelor's degree	

Additional Education

Check here if experience may substitute for some of the above education.

Combined experience/education as substitute for minimum education

Work Experience

Req	Pref	Work Experience	Experience Level
X		3 years	
	X	5 years	

Additional Work Experience

Check here if education may substitute for some of the above work experience.

Combined experience/education as substitute for minimum work experience

Knowledge, Skills and Abilities

Req	Pref	Functional Skills
X		Sound knowledge of requirements gathering, documentation procedures, project management methodologies, process flow charting and testing processes.
X		Competent to work independently on complex business process and system changes and issues.

Other Job Factors

- Evening, weekend, or holiday work may be necessary to meet deadlines or solve specific problems.

JOB ACCOUNTABILITIES

	% Time	Essential	Marginal	N/A
Meets with customer groups to determine business requirements.				
Elicits requirements using interviews, document analysis, workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, and task and workflow analysis.				
Analyzes and critically evaluates information gathered from multiple sources, reconciles conflicts and decomposes high-level information into details. Abstracts up from low-level information to a general understanding. Distinguishes user requests from the underlying true needs.				
Serves as the conduit between the customer community (internal and external customers) and the software development or business process re-engineering team through which requirements flow.				
Develops requirements specifications according to standard templates, using natural language.				
Collaborates with developers and subject matter experts to establish the technical vision and analyze tradeoffs between usability and performance needs.				
Participates in project meetings to review project deliverables and timelines.				
Works with quality assurance personnel to ensure product adequately meets all functional needs defined in scope of project.				
Participates in testing developed software or new process flow.				
Provides guidance to other members of the development/analysis team, as required.				
Stays informed of new developments and technologies.				

Other Requirements

<i>Essential:</i>	<i>Emergency Response/Recovery</i>	<i>Essential:</i>	<i>Mandated Reporter</i>
	In the event of an emergency, the employee holding this position is required to “report to duty” in accordance with the university’s Emergency Operations Plan and/or the employee’s department’s emergency response and/or recovery plans. Familiarity with those plans and regular training to implement those plans is required. During or immediately following an emergency, the employee will be notified to assist in the emergency response efforts, and mobilize other staff members if needed.		A mandated reporter who in his or her professional capacity has knowledge of, or reasonably suspects a person who is under the age of 18 years, elderly, or a dependent adult has been the victim of abuse or neglect must report the suspected incident. The reporter must contact a designated agency immediately or as soon as practically possible by telephone or in writing within 36 hours. By virtue of the associated job duties, this position qualifies as a mandated reporter as required by state law and USC’s policy at: https://policy.usc.edu/mandated-reporters/
<i>Campus Security Authority (CSA)</i>			<i>Essential:</i>
By virtue of the associated job duties, this position qualifies as a Campus Security Authority as required by law and USC’s policy at: https://dps.usc.edu/alerts/clery/			No

ACKNOWLEDGMENTS

The above statements reflect the essential and non-essential functions as necessary to describe the principle contents of the job. They are not intended to be a complete statement of all work requirements or duties that may be required of the position. I understand that I may be asked to perform other duties as assigned. USC reserves the right to add or change duties at any time.

The University of Southern California is an Equal Opportunity Employer. USC prohibits discrimination on any basis protected under federal, state, or local law, regulation, or ordinance or university policies. All employment decisions are based on individual qualifications and business need.

I acknowledge receipt of this job description and its associated physical requirements. I have read and understand the job description and job requirements and agree to abide by their contents. I realize that duties may be requested of me that are not specifically stated herein. I understand that I will be expected to adjust to potential fluctuations in work volume. I

understand that, if I have any questions about the essential functions or expectations of my position, my supervisor and/or HR partner are available to discuss them with me.

Print Employee Name

Signature

Date

Print Manager Name

Signature

Date

This job description describes the general nature and level of work required by the position. It is not intended to be an all-inclusive list of qualifications, skills, duties, responsibilities or working conditions of the job. The job description is subject to change with or without notice, and Management reserves the right to add, modify or remove any qualification or duty. Nothing in this job description changes the existing at-will employment relationship between the university and the employee occupying the position.