**INSTRUCTIONS:** *Please download this file, update highlighted text to match your course name, and send the updated language to your students enrolled via email* ***ahead of the first day of class.***

**To**: Students enrolled in your first Brightspace Course

**From:** Faculty Member/Instructor

**Subject**: Welcome to [Course Name] in Brightspace!

Dear Students,

Welcome to [Course Name]! USC is making a change in our online learning platform, and we are now using Brightspace.

**How to Log In**

To access Brightspace today, follow these steps:

1. Go to<https://brightspace.usc.edu/d2l/login>to login. You can also find Brightspace on myUSC.
2. Enter your USC Net ID to access
3. Begin navigating through Brightspace

I also encourage you to download the mobile app, Brightspace Pulse, available in both the [Apple App Store](https://apps.apple.com/us/app/brightspace-pulse/id1001688546?ls=1) and [Google Play.](https://play.google.com/store/apps/details?id=com.d2l.brightspace.student.android&pcampaignid=MKT-Other-global-all-co-prtnr-py-PartBadge-Mar2515-1&pli=1)

**What to Expect**

Brightspace provides an enhanced learning experience with detailed class progress reports. With Brightspace, you can easily see all assignment due dates in one place. Upon opening Brightspace, you will find the following:

* **The [INSERT COURSE NAME] Course**: We will use this course to complete work for this course throughout the semester.

**Support Resources**

Do you want to learn more about Brightspace? Check out training and resources in the [Brightspace Student Tutorials](https://www.youtube.com/watch?v=YyUKfhc_klE&list=PLxHabmZzFY6k04NnOD0XJqWwJWcesCN12). Find technical support information below:

* **Student Guides:** [Brightspace Student Guides](https://www.brightspacehelp.usc.edu/students/)
* **Brightspace Technical Support Line:** 888-895-2812
* **Brightspace Email Support:** [usc@d2l.com](mailto:usc@d2l.com)

If you have any questions or concerns, please reach out to me directly. I look forward to meeting each of you in our first class. Fight on!